

Disaster Preparedness/Response

American Red Cross.... 1-866-272-2237

Provides assistance to disaster victims of fires and natural disasters and to military personnel and their families. Services include food, clothing, shelter, and medical supplies based on verified need.

Contra Costa County CAER (Community Awareness & Emergency Response ... 925-313-9296
www.cococaer.org

Provides emergency preparedness and response training to the public.

Contra Costa County Sheriff's Office of Disaster Management..... 925-646-4461

Provides coordination, planning and support related to emergency preparedness and disaster management.

Community Emergency Response Team (CERT)

www.contracostacert.org

Trains members of neighborhoods, community organizations, or workplaces in basic response skills. Visit website to find the CERT point of contact nearest to you.

Federal Emergency Management Agency (FEMA)..... 1-800-621-3362

Works in partnership with the Cal EMA to prepare for, respond to and recover from disasters.

CA Office of Emergency Services (Cal OES) 925-953-1402

Helps the counties of the coast from Del Norte to Monterey and the counties surrounding San Francisco Bay to prepare for, respond to and recover from disasters.

Disaster Survivor Inquiries

Safe and Well – American Red Cross

<https://safeandwell.communityos.org/zf/safe/add>

Provides a database that allows disaster survivors who are alive following a disaster to post their name and medical condition for access by family members and friends, their current location and how to reach them.

Emergency Notification Systems

Community Warning System

(CWS)..... 925-313-9622
www.cococws.us

Issues alerts in Contra Costa County that pose an imminent threat to life or health.

Contra Costa County Website

www.contracosta.ca.gov

Provides emergency information.

Emergency Alert System (EAS)

CCTV Channels 24, 26, 27, 32 or 99

KTVU Channel 2, KQED 88.5 FM

KCBS 740AM

Provides updated emergency information for Contra Costa County cable subscribers.

Hazardous Materials Emergency

Hazardous Materials Incident Response Team

Normal Business Hours 925-335-3200

24 hour hotline..... 925-335-3232

Serves area residents by responding to chemical spills and releases of hazardous materials into the air and monitoring these incidents until an “all clear” is declared.

Health Emergencies

Contra Costa Health Services

www.cchealth.org

Provides updated information during health emergencies in both English and Spanish.

Health Emergency Hotline (CCHS)

..... 1-888-959-9911

Provides recorded information in both English and Spanish on health emergencies and what to do when the community warning sirens sound, as well as information on current health issues, symptoms and treatment.

Social Media

www.facebook.com/ContraCostaHealthServices

Provides updates on the status of a health emergency and the steps the public may have to take.

www.twitter.com/CoCoHealth

Get quick health emergency updates from Contra Costa Health Services.

www.twitter.com/CoCoCWS

Get quick health emergency updates from the Community Warning System

Terrorism Warnings

Sheriff's Office Homeland Security Unit 925-313-9612

Develops and maintains partnerships with the community to help identify and prevent unnecessary risks for accidental as well as intentional acts.

Utility Assistance

811 Know what's Below –

Call before you dig 8-1-1
www.call811.com

Provides information about the location of gas and electric lines, water mains, telephone lines or other utility piping or cabling to prevent people who are involved

in construction or other activities requiring extensive digging from severing them and interrupting utility services.

Pacific Gas and Electric

(PG&E) 1-800-743-5000

www.pge.com

Provides information on power outages and possible compensation for extended outages for residential customers. Website has detailed instructions.

Sandbag Locations

County Areas:

Central Contra Costa

2475 Waterbird Way, Martinez

2950 Walnut Boulevard, Walnut Creek

East Contra Costa

500 Eagle Court, Byron

3020 2nd Street, Knightsen

3105 Willow Pass Road, Bay Point

West Contra Costa

5555 Giant Highway, Richmond

City Areas:

All cities within Contra Costa County provide sandbags and sand. Clients should contact local cities for their sandbag program information or dial 211.

For information and referrals on health and human social services:

Call 211

Or go to: www.211database.org

211 in Contra Costa is operated by the Contra Costa Crisis Center.

This resource guide is a collaborative effort of the Contra Costa Crisis Center and Contra Costa County Office of the Sheriff

For life threatening emergencies

call 911

