

September 2018

www.211cc.org

**Contra Costa County
Disaster Preparedness Services**



**CONTRA COSTA
CRISIS CENTER**

Crisis/Suicide Intervention: 2-1-1
Life Threatening Emergencies: 9-1-1

Crisis and Suicide Intervention

Contra Costa Crisis Center2-1-1
Provides 24-hour crisis/warm line support, and information and referral for community services. **www.211cc.org**

National Suicide Hotlines 1-800-273-8255
www.suicidepreventionlifeline.org

Disaster Preparedness/Response

American Red Cross.... 1-866-272-2237
Provides assistance to disaster victims of fires and natural disasters and to military personnel and their families. Services include food, clothing, shelter, and medical supplies based on verified need.
www.redcross.org/local/california/northern-california-coastal

Contra Costa County CAER (Community Awareness & Emergency Response) ... 925-313-9296
Provides emergency preparedness and response training to the public.
www.cococaer.org

Contra Costa County Sheriff's Office of Disaster Management..... 925-646-4461
Provides coordination, planning and support related to emergency preparedness and disaster management.
www.cocosheriff.org/bureaus/support_services/emergency.htm

Community Emergency Response Team (CERT)
Trains members of neighborhoods, community organizations, or workplaces in basic response skills. Visit website to find the CERT point of contact nearest to you.
www.contracostacert.org

Federal Emergency Management Agency (FEMA)..... 1-800-621-3362
Works in partnership with the Cal OES to prepare for, respond to and recover from disasters. **www.fema.gov**

CA Office of Emergency Services (Cal OES)..... 707-862-2358
Helps the counties of the coast from Del Norte to Monterey and the counties surrounding San Francisco Bay to prepare for, respond to and recover from disasters.
www.caloes.ca.gov

Disaster Survivor Inquiries

Safe and Well – American Red Cross
Provides a database that allows disaster survivors who are alive following a disaster to post their name and medical condition for access by family members and friends, their current location and how to reach them. **www.safeandwell.org**

Emergency Notification Systems

National Weather Service 831-656-1724
San Francisco Bay Area – Monterey, CA
www.weather.gov/sanfrancisco
NOAA NWS CCC Frequency162.425VHF

Bay Area Air Quality Management District 800-435-7247
Regulates sources of air pollution in the nine counties that surround San Francisco Bay **www.baaqmd.gov**

CA Office of Emergency Services Warning Center..... 916-845-8911
caloes.ca.gov/cal-oes-divisions/warning-center

Community Warning System (CWS).....925-313-9622
Issues alerts in Contra Costa County that pose an imminent threat to life or health.
www.cococws.us
www.twitter.com/CoCoCWS

Contra Costa County Website
Provides emergency information.
www.contracosta.ca.gov

Emergency Alert System (EAS)
CCTV Channels 24, 26, 27, 32 or 99
KTVU Channel 2, KQED 88.5 FM
KCBS 740AM, 106.9 FM

Hazardous Materials Emergency

Hazardous Materials Incident Response Team
Business hours 925-335-3200
24 hour hotline..... 925-335-3232
Responds to and monitors chemical spills and releases of hazardous materials into the air.

Health Emergencies

Contra Costa Health Services (CCHS) Health Emergency Information Line1-888-959-9911
Provides recorded information in both English and Spanish on health emergencies and issues.
www.cchealth.org
www.facebook.com/ContraCostaHealthServices
www.twitter.com/CoCoHealth

Centers for Disease Control and Prevention1-800-232-4636
Provides information and resources to protect public health and safety. **www.cdc.gov**

Sandbag Locations

County Areas:

Central Contra Costa
2475 Waterbird Way, Martinez
2950 Walnut Boulevard, Walnut Creek

East Contra Costa
500 Eagle Court, Byron
3020 2nd Street, Knightsen
3105 Willow Pass Road, Bay Point

West Contra Costa
5555 Giant Highway, Richmond

City Areas:

All cities within Contra Costa County provide sandbags and sand. Clients should contact local cities for their sandbag program information or dial 211.

Terrorism Warnings

National Response Center Maritime Security1-800-424-8802

Northern CA Regional Intelligence Center 1-866-367-8847
www.ncric.org

Sheriff's Office Homeland Security Unit925-313-9612
Develops and maintains partnerships with the community to help identify and prevent unnecessary risks for accidental as well as intentional acts, email: **hsu@so.cccounty.us**



Utility Assistance

811 Know what's Below –

Call before you dig 8-1-1
www.call811.com

Provides information about the location of gas and electric lines, water mains, telephone lines or other utility piping or cabling.

Pacific Gas and Electric

(PG&E) 1-800-743-5000
www.pge.com

Provides information on power outages and possible compensation for extended outages for residential customers including equipment assistance for vulnerable populations.

Local Water Utilities

Central Contra Costa Sanitary District
.....925-228-9500

Contra Costa Water District
.....925-688-8044

Diablo Water District
.....925-625-3798

East Bay Municipal Utility District
.....866-403-2683

Golden State Water Company
.....800-999-4033

Some cities within Contra Costa County provide water service to residents. Clients should contact their local cities for their water department.